

Who to Contact for Assistance

Ford Performance Distribution Center: 800-367-3786, International: 001 734-458-0600, or frppmail@ford.com

Please provide your Account Code with all Inquires/E-mails

Note: Order/Shipping Status can be accessed on the FPP WD Website

- Order Resolution
- Missing Parts
- Shipping Information
- Invoices/Statements
- Returns

Ford Performance Techline: 800-367-3788, International 001 313-621-0771, or frpp@ford.com

- Technical parts inquiries/fitment
- Quality Concerns
- Warranty Assistance
- Warranty Registration

Ford Performance Sales Hotline: fppsale1@ford.com

- Sales Inquiries
- FPP Updates
- New WD Inquiries
- New Product Announcements

Ford Performance Credit Department: narfad@ford.com and fadcash@ford.com

Please provide your Account Code with all Inquires/E-mails

- Payment/Funds Receipt Confirmation
- Cash Application
- Credit Line Requests
- Credit References